# **CSA Site Host Information**

Thank you for your interest in volunteering to host a CSA Drop Site for Flying Plow.

## Who we are

Flying Plow Farm & CSA is an organic vegetable and meat farm in Rising Sun, Cecil Co., MD. We have been operating our Community Supported Agriculture (CSA) since 2010.

Here are the details on being a site host:

## When?

Our WARM season runs late May – November.

Our COOL season runs from December – March.

Delivery days will be either Wednesday or Thursday, depending on which route you are on. We will tailor exact pickup hours to match your needs. Your delivery day/time will stay the same the whole season, but the precise day may not be determine until a few weeks prior to the start of the season.

## What space do we need to provide?

Refrigeration is nice, but certainly not necessary. A cool, shady spot works just fine.

The cardboard boxes that the CSA shares come in are reusable, but can break down flat. We ask members to return to their site the following week to then go back to the farm. So, you will likely have 5 - 20 boxes (flattened) to store from week to week.

## What do I need to do?

The delivered CSA shares are individually packed & labeled with members' names. Members have weekly or every other week shares, so it should be a regular bunch of faces that you would see.

All of the products are pre-paid so there is no need for you or your staff to handle money on our behalf.

After the first week or two, members should know the drill. Some sites leave the boxes for members to pick up self-serve. Others store them somewhere and have a staff person grab it on request.

## What if members have questions/complaints?

We attempt to train our CSA members to always call the farm with questions regarding their share. Your sole responsibility is to have the share available during your **pickup window**. Once that window is over, you need not feel obligated to hold shares, fetch shares at off hours, etc.

#### What do we do with shares not picked up?

At the end of your pickup window and remaining shares are yours! You can use them, give them away to customers or employees, or compost it.

#### How many people would I expect?

The minimum number of shares to make a delivery site viable varies depending on the location. If you are concerned about having too many members, we can also put a cap on it.

#### What about liability?

The farm carries liability insurance and can provide you with a certificate of liability for your site/business if needed.

#### **Site Host Benefits**

*Free veggies!* We are so grateful for our site hosts to act as ambassadors of our farm. Once the minimum number of shares are filled for a site, hosts will receive an invitation to set up a complimentary CSA share.

#### **Building your Drop Site Membership**

We want you to be successful in building up a successful drop site, but you know your neighborhood best. Please let us know how we can help!

Flying Plow can provide flyers or social media graphics for you to hand out and share.

We've seen great success with members sharing about their CSA experience on their community Next Door or local Facebook groups.